

Terms and Conditions for Members of CORNWALL BJJ Raphael Dos Santos Team

1. Safety

Before joining it is the member's responsibility to make sure that he/she does not suffer from any medical conditions that could put his/her health at risk when training martial arts. The head instructor must be informed about any current health problems/injuries and ensure the highest safety of training. The personal injury insurance cover is not included in the training fee and all the members should take up the cover. If a member is under 18 years old, a written consent of the parent/guardian is required.

Instructors must be properly insured, CRB checked and trained (including Child Protection and Safeguarding if they intend to teach minors and vulnerable adults). They are also required to sign a proper affiliation form.

2. Complaints and concerns

All complaints and concerns should be reported to Raphael Dos Santos, who will endeavour to put the things in place basing on a fair investigation.

3. Fees and sessions

The members can choose whether they want to pay for individual sessions or per month. There are three monthly deals available: Basic, Standard and VIP. The Basic deal includes one 90min session per week and 45min Fundamentals session on Saturdays, the Standard deal includes two 90min sessions per week and 45min Fundamentals session on Saturdays, the VIP deal includes three 90min sessions per week and 45min Fundamentals session on Saturdays. There will be min. three 90min sessions per week. All the lost sessions must be made up for. All the changes and cancellations must be clearly stated on www.cornwallbjj.com website (home or schedule page). If a member chooses a monthly deal, he/she must pay always on the same day of the month and attend only the sessions paid for unless he/she is granted free upgrade. If there is no session on the day when member's payment is due, he/she must pay next time he attends the session. Interest may be incurred on late payments. A monthly deal can be frozen up to two times per year due to personal circumstances (e.g. holiday). The head instructor must be informed (preferably by email through the www.cornwallbjj.com website or CORNWALL

BJJ Facebook page) about the intention to freeze the deal as soon as possible, otherwise the payment will be due as usual and interest may be incurred. In the event of injury/sickness, the deal may be frozen more than two times as soon as the head instructor is informed and the injury/sickness is clearly explained to him.

These terms and conditions are subject to change. All changes must be clearly stated on the www.cornwallbjj.com website.